



1. Scope

Thiele Kaolin Company mines, processes, distributes and sells kaolin, a white clay pigment, for worldwide use in the paper, catalyst, adhesive, paint, rubber, plastic, ceramic, wire and cable, and other related industries. Additionally, Thiele provides support capabilities to deliver value for our customers through technical and engineering resources.

Our corporate office is located in Sandersville, Georgia. We have three production plants, two in Sandersville and the other thirty-five miles away near Wrens, Georgia. Certification to ISO 9001:2015 covers activities at these locations: Sandersville Plant (including Main Production Plant, Limestone Plant, and Corporate Offices), Deepstep Road Plant, and Reedy Creek Plant.

As a company, our purpose is honest and straightforward:

- to provide our customers with high quality kaolin at a fair price, so we, in turn, will be assured they will continue to buy our products;
- to provide our shareholders, who have supplied the money for our plants, machinery, and materials, a fair return for their investments;
- to provide our employees with safe and comfortable working conditions;
- to provide competitive pay and fringe benefits to all employees; and
- to contribute to the welfare of our community, not only through taxes paid by our Company, but through good employee and public relations in order that we may continue to enjoy the reputation of honesty, dependability, and friendliness.

Our Quality Manual outlines our quality management system, reflects our commitment to quality, and has the full support of Thiele management.

With respect to our ISO certification, our scope is as follows: The processing, distribution, research and development and sales of Kaolin products for use in the paper, catalyst, rubber, plastics and related industries. Note: **We specifically exclude any shipping/transportation of product after it leaves Thiele Kaolin Company's property, as we then have no control over shipping entities and their various operations.**